

Home emergency contacts and references 1

In case of emergency please contact (insert names and contact details of three friends/family members/next of kin):

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What's the problem?	Service	Telephone number	Website/email	Notes
General urgent: Fire Ambulance Police	Emergency services	999		Only in emergencies. If there is a fire, get out, stay out and call 999.
General urgent: Gas	Gas	0800 111 999		If you smell gas or are worried about gas safety, you can call at any time.
Community emergency	Community emergency co-ordinator		Find your local authority: direct.gov.uk	
Flood response	Floodline Scotland	0845 988 1188	sepa.org.uk/flooding	Advanced flood warnings
Thunderstorms Power cuts	Electricity supplier/ community emergency co-ordinator			
Severe weather	Severe weather warnings		metoffice.gov.uk	
Pets and emergencies	Local vet			
	SSPCA animal helpline	03000 999 999	scottishspca.org	

Home emergency contacts and references 2

What's the problem?	Service	Telephone number	Website/email	Notes
		(9am-5pm)		
Car breakdown	Breakdown recovery service			
General non-urgent: Crime	Local police HQ		Find your local police: www.police.uk/forces.htm	
Medical non-urgent	Local doctors surgery		nhs24.com	
	NHS 24	08454 24 24 24	nhs24.com	
Traffic	Traffic information	0800 028 1414	trafficscotland.org	
Injury response training	First aid training	0870 170 9222	redcross.org.uk/firstaid firstaid@redcross.org.uk	
Insurance	Car insurance			
	Home insurance			
	Pet insurance			
	Travel insurance			
Fire prevention	Local fire service HQ			
Gas supply	Gas supplier			
Electricity supply	Electricity supplier			
Water supply and sewerage	Water company	Find your local company: 0121 625 1300	scottishwater.co.uk	

Home emergency contacts and references 3

What's the problem?	Service	Telephone number	Website/email	Notes
Telephone/Internet	'Phone/internet provider			
Travelling abroad	Foreign and Commonwealth Office	Latest travel advice: 0845 850 2829	fco.gov.uk/travel	
	European Health Insurance Card		For your free card: www.dh.gov.uk	
School emergency	Local school			
Business emergency	Business contact details			
Bank/financial	Bank/financial contacts			
Lost/stolen credit/debit cards		UK: Abroad:		

Useful reference	Reference number	Notes
Passport		
Driving licence		
National Insurance number		
Home Insurance policy number		
Car Insurance policy number		