

Home emergency contacts and references 1

In case of emergency please contact (insert names and contact details of three friends/family members/next of kin):

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What's the problem?	Service	Telephone number/s	Website/email	Notes
General urgent; fire, ambulance, police	Emergency services	999		Only in emergencies. If there is a fire, get out, stay out and call 999
General urgent: Gas	Gas	0800 111 999		If you smell gas or are worried about gas safety, you can call at any time
Community emergency	Community emergency co-ordinator		To find your local authority: www.local.direct.gov.uk/LDGRedirect/Start.do?mode=1	
Flood response	Environment Agency Floodline	0845 988 1188	www.environment-agency.gov.uk	
Thunderstorms/blackouts	Electricity supplier/community emergency co-ordinator			
Severe weather			For severe weather warnings: www.metoffice.gov.uk	
Pets and emergencies	Local vet			
	RSPCA	For the RSPCA advice line, call 0300 1234 555 (9am-5pm)		
Car breakdown	Breakdown recovery service			
General non-urgent: crime	Local police HQ		To find your local police: www.police.uk/forces.htm	

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What's the problem?	Service	Telephone number/s	Website/email	Notes
Medical non-urgent	Local doctors surgery		For your local services: www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx	
	NHS Direct	0845 4647	www.nhsdirect.nhs.uk	
Traffic			Traffic information: www.highways.gov.uk/traffic/traffic.aspx	
Injury Response Training	First aid training	Call: 0870 170 9222	Email: firstaid@redcross.org.uk	
Insurances	Home insurance			
	Car insurance			
	Other insurance			
	Pet Insurance			
	Travel Insurance			
Fire prevention	Local fire service HQ		www.firekills.gov.uk Find your local fire service (England): www.fire.gov.uk/Find+my+region.htm	
Gas supply	Gas			

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What's the problem?	Service	Telephone number/s	Website/email	Notes
Electricity supply	Electricity supplier			
Water supply and sewerage	Water company	To find your local water company, call: 0121 625 1300	www.ofwat.gov.uk	
Telephone/internet	Telephone/ internet provider			
Travelling abroad		For the latest travel advice from the Foreign & Commonwealth Office: 0845 850 2829	www.fco.gov.uk/travel For your free European Health Insurance Card go to: www.dh.gov.uk/en/policy andguidance/healthadvice fortravellers	
School emergency	Local school			
Business emergency	Business contact details			
Bank/financial	Bank / finance			
Lost/stolen credit/ debit cards		UK: Abroad:		

Useful references	Reference number	Notes
Passport		
Driving licence		
National Insurance number		
Home Insurance policy number		
Car Insurance policy number		