

British Red Cross Christmas Raffle 2025 Rules

General Rules

1. The British Red Cross Christmas Raffle 2025 is run by the British Red Cross Society, incorporated by Royal Charter 1908, a charity registered in England and Wales (220949), Scotland (SC037738), the Isle of Man (0752) and Jersey (430). The qualified person responsible for promoting this lottery on the British Red Cross' behalf is Rebecca Shore.
2. It is open to all residents of mainland Great Britain aged eighteen or over, except British Red Cross, Signal or CFP Lottery and Raffles Limited employees and their families. This excludes Northern Ireland, Isle of Man, Channel Islands and British Forces Post Office addresses according to Gambling Act 2005 regulations.
3. To enter the lottery, you must purchase a ticket and we must receive your ticket entry before the closing time of **11.59pm on Friday 28th November 2025**. Any money for tickets received after this time will be treated as donations, and the British Red Cross takes no responsibility for late postal delivery. Each ticket costs £1 and is non-transferable. In order to promote responsible gambling, no more than 100 tickets can be purchased per person without the British Red Cross carrying out appropriate customer interaction checks. By purchasing tickets, you are confirming you are 18 years of age or over. No tickets should be sold to, or on behalf of, a person under the age of 18 years.
4. If a ticket is sold unknowingly to, on behalf of, or for a person under the age of 18 they will be exempt from the raffle and will forfeit their prize, and their entry money will be returned to them.
5. The Christmas Raffle offers 1 x first place prize of £10,000, 1 x second place prize of £1,500 and 100 x third place prizes of £25.
6. Prizes cannot be swapped, exchanged or refunded.
7. The winners will be selected at random from all eligible entries received and the draw will take place on **Friday 5th December 2025**, using a combined online/offline draw ensuring that each entrant has an equal chance of winning each prize. The draw will be conducted by utilising a Random Number Generator that has been tested and approved by an independent, Gambling Commission approved, third party test house in combination with a blind draw in plain sight of staff. The results of the draw are final.
8. The winners will be notified by post, email or telephone no later than two weeks after the draw date and must confirm their acceptance of the prize within one month of being notified. Please keep the ticket number as record of proof of purchase.
9. If a winner cannot be contacted, fails to confirm their acceptance of the prize, or is found to be ineligible or in breach of these terms and conditions, we reserve the right to withdraw the prize and select an alternative winner.

10. The surname and town of the winners will also be published on the British Red Cross website no later than two weeks after the draw date. If you would prefer that your surname and town wasn't disclosed publicly if you win a prize, please email supportercare@redcross.org.uk to let us know by **Friday 19th December 2025**. **We may still need to provide this information to a regulator if challenged, to demonstrate that a valid lottery has taken place.**
11. We may ask winners to participate in reasonable publicity related to the Christmas Raffle, such as providing a photo, a testimonial, or a social media post. Winners are under no obligation to agree and may decline any such request without affecting their entitlement to the prize.
12. This raffle has been printed and produced by Signal and all response handling activities are being externally managed on behalf of the British Red Cross by CFP Lottery and Raffles Limited – licence numbers 000584-N-103710-015 and 000584-R-103711-016.
13. The British Red Cross is registered with the Gambling Commission to operate this raffle, licence number 004686-N-304931-013, Remote Operating Licence number 004686-R-329334-006. [These licences are issued under Part 5 of the Gambling Act 2005.]
14. We use the proceeds from our raffles to support our work, pay prizes and invest some back into the raffles so that we can raise even more. In 2024, our raffles raised £681,679 from ticket income alone, with 10% of these proceeds spent on prizes, 36% on growing and running our raffle and lottery and 54% to help people in crisis around the world. In total, that's over £702,617, including over £330,537 from donations, making a real difference to people in their hour of need.
15. Your chances of winning are dependent on the number of entries in the draw. Based on the entrants in our Christmas Raffle 2024, your chances of winning a cash prize are 1 in 1,527.
16. The British Red Cross is not responsible for any technical issues or failures that may prevent or delay the submission or receipt of entries, such as network or computer problems.
17. By entering this lottery, participants agree to be bound by these terms and conditions and by the British Red Cross' decisions, which are final and binding in all matters relating to the lottery.
18. The lottery and these terms and conditions are governed by **the** laws of England and Wales and any disputes arising from them will be subject to the exclusive jurisdiction of the courts of England and Wales.

Online Entries

19. Age verification for entries to the Christmas Raffle 2025 purchased online or over the telephone with a debit card will be undertaken as follows:
 - 19.1 Self-certification by the individual ticking the available box to confirm that they are over 18 years of age to validate entry.

19.2 A search undertaken with a third party for the purpose of verifying that a random selection of entrants are aged 18 or over.

- 20** Once age verification is obtained for tickets purchased online, a confirmation email will be sent to the entrant confirming their numbers in the draw and thanking them for their participation.
- 21** If we have attempted and are unable to verify the age of a player within 72 hours we will refund their money.
- 22** Tickets must not be bought on behalf of somebody else.
- 23** Material changes to this raffle are not predicted to happen, but in the event that this occurs, you will be notified by email 14 days in advance of any changes.

Speed Draw Rules

- 1. Entries to the Speed Draw must be received within two weeks of the first postal entry being received.
- 2. In order to be entered into the Speed Draw, players must have purchased and returned via post tickets for the Christmas Raffle and affixed the Speed Draw entry sticker to the donation form. Tickets purchased online for the Christmas Raffle will **not** be entered into the Speed Draw.
- 3. Entrants to the Speed Draw will be eligible to win a Lily Windsor Walker shopper bag which will be sent to them by post within two weeks of the Speed Draw taking place. Items are not for resale and cannot be returned or exchanged for a cash value.
- 4. The closing date for the Speed Draw is two weeks after the first postal entry is received. Dates are at the discretion of CFP, our fulfilment agency.
- 5. The Speed Draw will take place approx. one week after the Speed Draw has closed.
- 6. **250 winners** will be selected by chance.
- 7. One prize per person only for the Speed Draw.
- 8. The decision of the British Red Cross is final.

General Information

For more information about the British Red Cross, our raffles and other ways to donate please visit www.redcross.org.uk or contact our dedicated supporter care team by emailing supportercare@redcross.org.uk or by calling 0300 456 11 55.

Request additional raffle tickets up to a maximum of 100 tickets per person by calling 01628 511709 or go to redcross.org.uk/christmasraffle

If you would like more information about raffles please go to www.gamblingcommission.gov.uk

The British Red Cross Society supports and contributes to research into problem gambling.

The British Red Cross is a member of the Lotteries Council.

The British Red Cross Responsible Gambling Advice & Social Responsibility Statement are available on the website www.redcross.org.uk/en/donate-now/donation-enquiries/raffles. This

includes information on our policy on responsible gambling, underage gambling, and fair and open draws. If you or a family member feel that you are experiencing problems with gambling, you can seek advice and support from the National Gambling Helpline **0808 8020 133** or via the GambleAware website www.gambleaware.org

Players can opt out of our future raffle mailings by writing to Freepost RED CROSS, 44 Moorfields, London, EC2Y 9AL, emailing supportercare@redcross.org.uk or by calling 0300 456 11 55. You can self-exclude from our lottery activity entirely in the same way or by completing our online [self-exclusion form](#). Any complaints regarding raffle activity can be made directly to British Red Cross by contacting our dedicated Supporter Care Team on 0300 456 11 55 or by email at supportercare@redcross.org.uk. A copy of our complaint's procedure is available online or on request.



GambleAware

