



Toileting aids

General guide and safety information



Your mobility aids service

The British Red Cross are part of a global humanitarian network, responding to conflicts, natural disasters and individual emergencies, helping people in times of crisis, providing a range of services in your local community. All our services are delivered by skilled volunteers and staff.

Having the right medical equipment at the right time can make a great deal of difference.

Who is the service for?

The British Red Cross mobility aids loan service aims to help people who require medical equipment on a short term loan basis, typically for a six to eight week period. This service is provided free of charge, although we would ask for a donation towards our running costs.

Equipment available to loan

- Wheelchairs and ancillary equipment
- Toileting Aids

A small range of Independent Living Products are available to purchase in our local facilities, Disability Living Centres and from our online shop at **redcross.org.uk**.

Contact us

For more information, visit **redcross.org.uk/wheelchairs** or call us on **0300 456 1914**.

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Savannah raised toilet seat

Instructions for installation

2", 4" & 6" seats

1. Raise the toilet seat that is attached to the toilet. The Savannah raised toilet seat should be put onto the toilet bowl.
2. Place the Savannah raised toilet seat upside down on a flat surface and slip one of the L-shaped brackets into one of the slots in the side of the seat. Push lightly on the bracket and turn the knob clockwise until the thread engages. Repeat with the second bracket.
3. Turn the knobs until the brackets are further apart than the width of the toilet bowl.

4. Turn the seat over and place it on the toilet bowl with the narrow cut-out at the front and the brackets near the back. Position the seat with the front lip on the seat against the outside front of the bowl.
5. Tighten both brackets until they are snug against the bowl. Do not over tighten.

Please note:

To select the correct height of toilet seat, please (A) measure the height of the toilet, then (B) measure from the floor to the back of your knee (whilst wearing your normal footwear). Then deduct B from A and it will leave you with the height of toilet seat required.

The Savannah raised toilet seat is not compatible with all toilets.

Regular checks of the brackets should be made, ensuring that the toilet seat is secure.

Care and cleaning of your raised toilet seat

All parts can be cleaned with soap and hot water (up to 85°C). The adjusting screws can be popped out of the brackets for cleaning.

Cautions

- The toilet seat is not to be used to support more than 190kg/420lbs/30st.
- Do not hold onto the seat as a support when getting on and off the seat.
- Be sure the toilet seat is securely in place before putting weight on it.
- Before each use, please ensure there is full contact between the rubber pad on the bracket and the toilet bowl.
- Under no circumstances should you stand on the raised toilet seat.

Cosby toilet surround safety tip:

Push up using a hand on each side of the frame. When using this frame, if more pressure is placed on one side, or on the front of the frame when pushing up, the frame could tip.



Cosby toilet surround

General guide and safety information

2", 4" & 6" seats

1. When adjusting the legs and cross members, ensure that there are no gaps between the E-clip, and frame. The clip spindle must be fully located right through the outside frame.
2. Ensure that the legs are adjusted at an equal height. Make sure it is level and secure.
3. If floor fixings are used, ensure that 3 fixing screws are placed in each flange.
4. Clean the frame with a cream cleaner.
5. Do not exceed downward weight of 191kg (30 stone).



Commode adjustable height

General guide and safety information

1. Do not exceed recommended weight of 140kg/22st.
2. The product should not be 'swung on' in a forward or backward motion which could render the product unstable and could cause folding inwards of front or back legs.
3. Where legs are to be adjusted ensure that all legs are at the same height, and the E-clips pushed right through the outer frame.
4. Periodically check that the vinyl covered seat and backrest do not show any signs of damage e.g. tears, as they could become contaminated.
5. The commodes are designed for minimum maintenance.

They require the occasional wipe over with a soft cloth, using neutral detergent and warm water.

6. Periodically check for elongated or stressed adjustable holes. Check for split, worn or loose ferrules. Check that all fittings are secured, and there is no damage to the outer coating of the frame. Disinfect with chloride disinfectant, rinse and dry.



Commode pot and lid

Please note:

You will need to purchase a commode pot to go with your commode. These are one issue items and therefore have to be purchased—these do not need to be returned to us.



Stamford Combi Scandia adjustable height and width (Mowbray) toilet frame and seat

General guide and safety information

1. The product is not to be 'swung on' in either a forward or back-ward motion. The four ferrules must be in contact with the floor at all times.
2. Ensure that the clip on seat is fully located front and back, onto the two cross members.
3. When adjusting the legs, ensure that there are no gaps between E-clip and frame. The clip spindle must be fully located right through the outside frame.
4. Clean the frame with a cream cleaner. Use soap and water on the moulding.
5. Do not exceed weight limit of 190kg/30st.



Stamford Combi Scandia (Mowbray) seat only

Care and cleaning of seat

Clean your seat with soap and hot water (up to 85°C).

Please note:

It is important to return your equipment on the agreed date, or to contact your local office to arrange an extension. This means the equipment will always be available for someone else to use when they need it.

Would you like to volunteer for the British Red Cross?

Do you have free time? Are you able to support our Mobility Aids Service?

We offer the chance for you to work with people to make a real difference to their lives. There is comprehensive free training so you can represent the Red Cross with confidence and it's a great opportunity to develop your existing skills and to gain new ones.

You will enjoy the company of a warm and friendly team and we reimburse any reasonable out-of-pocket expenses when on duty.

Our volunteer tasks include:

- Demonstrating how to use and look after our wheelchairs and other items of equipment
- Dealing with telephone queries, completing paperwork and adding orders to our online stock management system
- Receiving and recording donations
- Being a home delivery driver.

If you would like to become a volunteer for the mobility aids service or you would like to know more, please contact your local office identified on the front of this booklet, or search for volunteering opportunities at redcross.org.uk/volunteering.



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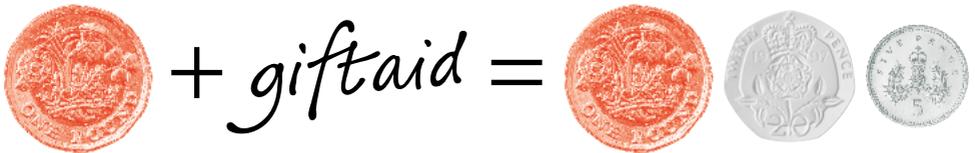
Support our service and help others

This service would not be here without your support.

Donate today to help others who need to borrow equipment

If you are able to, any donation is very much appreciated and helps us to continue to support others who may need a wheelchair or other equipment. It costs on average £10 per week to make a wheelchair available through our service.

If you are a UK taxpayer please don't forget to add gift aid to your donation.



Last year, if everyone had added gift aid to their donation we could have provided another 1,000 new wheelchairs.

Card payments accepted.