

**Operation: Anti-Loneliness Spring 2021 Prize Draw
Terms and Conditions**

1. By entering the promotion, entrants confirm that they have read and agree to be bound by these terms and conditions.
2. The promoter of this free-to-enter prize draw is the British Red Cross Society (incorporated by Royal Charter) and a registered charity in England and Wales (220949), Scotland (SC037738) and Isle of Man (0752) whose registered U.K. office is at: 44 Moorfields, London, EC2Y 9AL (the "**Promoter**" / the "**British Red Cross**").
3. The Promoter is offering Eligible Entrants (as defined below in these terms and conditions) the opportunity to be entered automatically into a free prize draw (the "**Prize Draw**"), the result of which will see three Eligible Entrants, selected at random by independent software, each winning (subject to these terms and conditions) a Logitech bundle of G513 Keyboard, G603 Mouse and G733 Headset (the "**Prizes**").
4. Eligible entrants for the Prize Draw ("**Eligible Entrants**") are individuals who have:
 - a. validly participated (including via adhering fully to the applicable age related and geographical restrictions) in the 'Operation Anti-Loneliness Spring 2021' live gaming and streaming event held between 26 April 2021 and 9 May 2021 (<https://anti-loneliness.redcross.org.uk/>) (the "**Event**");
 - b. raised £100 or more in total, on or before the expiry of the Event (23:59 on 9 May 2021), in Sponsorship Donations (as defined below in these terms and conditions) for the British Red Cross on their Tiltify fundraising platform as part of their valid participation in the Event; and
 - c. adhered fully to these terms and conditions, all British Red Cross instructions and guidance published in relation to the Event (including those outlined in the FAQs), and the terms and conditions of use of Tiltify (<https://tiltify.com/pages/terms-of-service>).
5. The Event is free to participate in, and there is no entry fee and no purchase necessary to be entered into the Prize Draw. The aim of the Event is for participants to inspire and encourage charitable donations from other people (such as friends, family members and colleagues) in support of their own participation efforts and engagement in the Event ("**Sponsorship Donations**"). While Eligible Entrants are able to donate to British Red Cross themselves in relation to their own participation in the Event should they wish to, any donations from Eligible Entrants to British Red Cross in relation to their own participation in the Event will not count as Sponsorship Donations, and the Promoter reserves the right to refuse entry to the Prize Draw, and/or withhold Prizes, if it is discovered that the minimum Sponsorship Donations threshold for eligibility for the Prize Draw (£100) has not actually been met by a participant.
6. There will only be one, non-transferable entry per person into the Prize Draw for Eligible Entrants. Multiple entries into the Event by the same person will result in ineligibility for and/or disqualification from the Prize Draw, and/or Prizes being withheld.
7. As outlined in the Event instructions and guidance (<https://anti-loneliness.redcross.org.uk/>), participants in the Event must be UK residents. Prizes for winners of the Prize Draw can only be sent to a valid UK address relating to that Prize Draw winner, and if a valid UK address has not been provided by a Prize Draw winner, the Promoter may withdraw the Prize, and select a replacement winner.
8. The Promoter reserves the right to substitute Prizes with other prizes of equal or greater value. The Prizes are not transferable, may not be shared by the winner with anyone who has made a Sponsorship Donation to the winner, are non-refundable and are subject to availability.
9. As outlined above, Eligible Entrants will be fundraising for charitable donations to the British Red Cross by their participation in the Event, which will involve them, as participants, engaging in live gaming and streaming. Eligible Entrants must ensure that their participation in the Event:

- a. is not derogatory, abusive or offensive, or otherwise contrary or undermining to the principles and values of the British Red Cross (<https://www.redcross.org.uk/about-us/what-we-stand-for>);
- b. does not endanger, to any degree, the well-being or health of any person (including the Eligible Entrant), or expose any person (including the Eligible Entrant) to risk or danger; and
- c. does not break any laws or regulations (including in relation to the Covid-19 pandemic), or encourage any other person to do so.

The Promoter reserves the right to refuse entry to the Prize Draw, and/or withhold Prizes, if it concludes (in its absolute discretion) that this term has been breached. The attention of Eligible Entrants is drawn particularly to the Event guidance relating to the health risks of multiple consecutive hours of gaming/streaming and the need for regular breaks.

10. Entrants agree to be bound by the decisions of the Promoter, which are final in all matters relating to the Prize Draw. No correspondence will be entered into in respect of the Promoter's decisions. The Promoter reserves the right to disqualify any Eligible Entrant and to withhold any Prize from them if it concludes (in its absolute discretion) that they have breached any of these terms and conditions.
11. All winners of competitions will be selected by 28 May 2021. The names of the Prize Draw winners will not be publically announced or published by the Promoter. The Prize Draw winners will be notified of their selection via email to the account from which the registration on Tiltify was made (the "**Notification**"). As such it is up to the winner to ensure they are the account holder and have full access rights to the account from which the entry is submitted). The Prizes themselves will be sent to the winners by post, subject to these terms and conditions.
12. If a winner of the Prize Draw fails to respond to any communication from the Promoter (including the Notification) which requests information or a response in relation to the Prize or its delivery within five (5) working days of the Promoter's communication requesting such a response, or is disqualified or otherwise has their Prize withheld under these terms and conditions, a re-selection will take place for a replacement winner. If any Prize winner declines a Prize or fails to respond within the required period, they forfeit any right to the Prize.
13. All Eligible Entrants are solely responsible for providing their accurate and up-to-date contact details to Tiltify upon entry into the Event, and the Promoter is not liable in any way for failure or inability to contact any Eligible Entrant due to errors, omissions or inaccuracies in the contact details that the Eligible Entrant has provided.
14. The British Red Cross will not be liable to any Prize winner for any loss or damage suffered or arising from any delays or failures in the postal service or other delivery methods used in relation to the delivery of Prizes.
15. The Prize Draw is in no way sponsored, endorsed, or administered, or associated with Tiltify.
16. British Red Cross will receive such personal data from Tiltify relating to Eligible Entrants which is necessary in order for the British Red Cross to be able to select the winners of the Prizes (at random by independent software), and to communicate with, and facilitate delivery of the Prizes to, the winners in accordance with these terms and conditions. British Red Cross will only use such personal data for this express purpose, and in full accordance with the British Red Cross Privacy Policy (<https://www.redcross.org.uk/privacy-page>). Please note that any personal data which you provide to or share with Tiltify will be dealt with in accordance with its privacy policy, which you can visit on its website.
17. The Promoter does not accept responsibility for network, computer or software failures of any kind.

18. In the event of unforeseen circumstances or circumstances outside its reasonable control, the Promoter reserves the right to modify or cancel, temporarily or permanently, this Prize Draw without prior notice.
19. Nothing in these terms excludes the Promoter's liability for death or personal injury caused by its negligence or for fraud, or any other liability that the Promoter may not exclude by law. Subject to that, the Promoter and its associated companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits) expense or damage which is suffered or sustained in connection with this promotion or accepting or using any Prize, including any loss incurred as a result of any delay and/or failure to perform any obligation to the winner or any Eligible Entrants that is caused by:
 - a. technical problems of any kind which may limit or prevent any person's participation in the Prize Draw or receipt of a Prize;
 - b. any loss or damage arising from or in connection with the allocation or enjoyment of a Prize;
 - c. any act or omission of any third party, particularly any third party involved in the provision of services relevant to the Prize; or
 - d. any other events beyond the Promoter's control that may cause the Prize Draw to be disrupted or corrupted or may lead to loss of, or damage to, the winner or to the Prize.
20. These terms and conditions shall be governed by and construed in accordance with the laws of England and the parties agree that any dispute or action arising under or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the Courts of England.